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Texas Parole System

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Texas Parole System

Texas Parole System's Issues

The leading issue facing the Texas parole system is the use of outdated computer database. The department partnered with Sapient Company and purchased the Offender Information Management System (OIMS) consisting of three modules. The first system was to assist in parole supervision, but the need was not attained due to functional problems. The other modules were to help in paroles releases and revocations, which were also not achieved, as the software was seven years behind. Users' response time was slow, meaning the officers would not access information on time.

The challenge affected the monitoring and supervision of the paroles (O'Connor, 2018). The issue has affected operations in the department, requiring immediate solutions. For example, the Parole Department rules state that officers should develop interventions within five days after being allocated a parolee. Additionally, they have to access the criminals' data and analyze to determine the measurements needed for the corrections. The GPS monitoring, enabled by the system, is also required for officers to assess if the parolee follows the given guidelines. Since the systems' data are not up to date and the response time is slow, the Texas parole department is incompetent.

Possible Solutions

The department needs to evaluate the database on whether it meets the essential purpose of solving the problem. An evaluation would provide information on whether a new system or upgrading is needed. Reviewing is done by re-identifying the business processes referring to the process information is transferred from officers in the database. In this case, the data needs to be conveyed instantly to help officers supervise the parolees meaning the department needs to buy a new system. In turn, training should be the next step, where

officers and other parties involved are guided on using the system. The instructions should be given step by step to maximize understanding and transformation.

The criminal justice system is sensitive, demanding proper training to meet parole's needs and the law. Another needed action is developing data standards, referring to the process of data entry. For that reason, the rules should be strict and precise to make the sorting and presentations easy. For example, they would be needed to use appropriate titles of the parolees for supervision and tracking. The department also needs to define what is expected from the database and ensure data collection, so the changes required to attain the needs are secured on time.

Outcomes if the Solutions are implemented

The application of these solutions will ensure streamlined activities empowering the department to execute the expected roles. Making real data time means interventions development process, supervision, and other activities in reforming criminals are smooth (Van & Choenni, 2018). The solutions would also improve communication among the officers and the parolees. It would mean the clients' needs will be met, thus controlling criminal activities in the area since proper interventions to control relapsing are applied. Besides, the admission process would be easy, as officers will access information as soon as the paroles are accepted. They would therefore pass through the different correctional procedures to recover, becoming law-abiding citizens. Thus, the Texas parole department needs to introduce a database system that meets the parolees' needs to ensure substantial correctional interventions.

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